From Your Section Chair -- Kay Deeney

MLA in Washington DC this year was a exciting meeting. Alan Rees, our chair during the meeting, honored us with the Janet Doe lecture. He gave us a history of the physician/patient relationship. He discussed how complaints from patients often center around lack of communication between physician and patient rather than treatment. He talked of how the library role was legitimized by LSCA funding about fifteen years ago. This is the time of the empowerment of the consumer through information and decision making.

I attended a controversial presentation by NLM associate, Denise Radow, concerning the way seven medical libraries answered a question from a lay person. She expressed concern that in three of the libraries the librarian gave advice, three interpreted medical information, two librarians gave opinions and one related personal anecdotes. She stressed that standards of reference service are needed.

Charles Inlander, President of People's Medical Society, was the speaker at our program called "Beyond the Journals: How do Consumers make medical decisions." He gave us a perspective from a champion of consumer rights. He discussed how the People's Medical Society was proactive in pushing for information on individual physicians in terms of patient mortality, lawsuits, etc. He also talked about helping consumers evaluate or assess the information they find.

I always feel vindicated when more and more issues come up at MLA regarding consumer health. In keeping with the theme of the meeting, we do make a difference!

All the Medical News that's Fit to Print...

...Or is it????

Included with this newsletter is a whole issue of Health News, a publication of the University of Toronto Faculty of Medicine. Donated by the publisher, it contains an article called "How to Assess Medical News" (1991 Dec; 9(6):5-7). The article discusses how consumers can evaluate the medical information they read in the newspaper or see on television. It is felt that this is the main way consumers get medical information and this article discusses the ramifications of this kind of information transfer.
Consumer and Patient Health Information Section Officials -- 1992-3

Kay Deeney, Chair/Program Chair
UCLA Louise Darling Biomedical Library
10833 Le Conte Avenue
Los Angeles, CA 90024-1798
(310) 206-8016
FAX: (310) 206-8675
Internet: ecz3kay@mvs.oac.ucla.edu

Andrea Kenyon, Chair-Elect
Library
College of Physicians of Philadelphia
19 South 22nd Street
Philadelphia, PA 19103
(215) 561-6050
FAX: (215) 561-6477

Alan M. Rees, Immediate Past Chair
2677 Derbyshire Road
Cleveland Heights, OH 44106-3342
(216) 321-5692 or (216) 932-0187

Glenda Evans, Secretary
HealthAnswers
Bronson Methodist Hospital
252 E. Lavel Street
Kalamazoo, MI 49007
(616) 341-7723

Carolyn Ruby, Treasurer
Huffington Library
American Academy of Family Physicians Foundation
P.O. Box 8418, 8880 Ward Parkway
Kansas City, MO 64114-0418
(800) 274-2237, x 4406
FAX: (816) 822-0907

Jeanne A. Gittings, Section Council Representative
Library Services Department
United Medical Center
502 Tenth Avenue
Moline, IL 61265
(309) 757-2912
FAX: (309) 757-2081

Barbara D. Pace, Section Council Alternate
Presbyterian Healthcare Systems Library
8200 Walnut Hill Lane
Dallas, TX 75231
(214) 696-7583
FAX: (214) 891-2350

Addresses are available in the MLA Directory

Committee Chairs

Bylaws
Barbara Pace
(214) 696-7583
FAX: (214) 891-2350

Finance
Carolyn Ruby
(800) 274-2237, x 4406
FAX: (816) 822-0907

Membership
Margaret U. Trevalion
(412) 367-6320

Newsletters
Carolyn Ruby
(800) 274-2237, x 4406
FAX: (816) 822-0907

Nominating
Alan Rees
(216) 321-5692 or (216) 932-0187

Appointed Officials

Government Relations Liaison
Patricia A. Auflick
(602) 626-7946 or (602) 326-6429
Internet: pauflick@ccit.arizona.edu

Newsletter Editors
Carolyn Ruby
(800) 274-2237, x 4406/FAX: (816) 822-0907
Rosalind Dudden
(303) 398-1483 /FAX: (303) 398-1806
Internet: rdf10@csn.org

Ad Hoc Committees

Ad Hoc Committee on the Librarian's Role in the Provision of Consumer Health Information and Patient Education
Joanne Marshall, Chair; (416) 978-4664 /FAX: (416) 971-1399 /Internet: marshall@flis.utoronto.ca
Members: Margaret Bandy, Kathy Lindner, Lisa McCormick, Alan Rees, and Janet Schneider

Ad Hoc Committee on Consumer Health Materials Select List
Rosalind Dudden, Chair; (303) 398-1483 /FAX: (303) 398-1806 /Internet: rdf10@csn.org
Members: Marla Graber, Sandy Parker, and Margaret Bandy
CAPHIS
1992/93 Objectives

Program Objectives
To plan and present a program in Chicago in 1993
To begin planning the 1994 program in San Antonio
To recruit members to serve on section committees
To appoint a committee to coordinate and publish an
annotated core list of CHI materials
To communicate with other related organizations to increase
their awareness of consumer health information (e.g.
ALA)
To continue the Ad Hoc Committee to Consider the
Hospital Library Role in Consumer Health/Patient
Education, a committee that is working on specific
guidelines by May, 1993
To advocate the role of the hospital librarian in providing
patients with information necessary to make treatment
decisions in compliance with JCAHO standards.

Managing Objectives
To publish a membership directory
To plan and publish a consumer health information program
directory from member input
To continue with the revision of bylaws in keeping with
MLA's guidelines
To maintain the section procedures manual
To encourage committee chairs and executive committee
members to communicate regularly throughout the year
by way of electronic mail if feasible
To write and distribute midyear and annual reports by
required deadlines

Resource Objectives
To provide knowledge and communication among members
by publishing three issues of the newsletter, Consumer
Connections
To encourage CAPHIS members to publicize their CHI
programs through the section newsletter and other
avenues
To develop a membership brochure in order to encourage
membership in the section

Contribute for a Better Section...
...and a Better Newsletter!

All Section Officers and Committee Chairs are asked to send
their committee roster and news items about their committee
business to Carolyn Ruby. If you can, send it on diskette in
an ascii or text format.

Mini-Ways to Wellness...
in a stressful world--Part 3

Make herb tea
Listen to the rain
Fish
Go to the ocean
Listen to children
Get up early and listen to the quiet
Listen to children laugh
Take in a funny movie
Watch the sunrise
Buy some new clothes
Eat out
Eat by candlelight
Live a little
Have someone rub your back
Write poetry
Sing
Take a shower
Read a novel
Sit in a hot tub
Dance
Go to 31 flavors
Take a nap
Walk in the grass with your shoes off
Row a boat
Fly a kite
Climb a tree
Go to the zoo
Take a bike ride
Day dream

CALVIN & HOBBES
Bill Watterson
Consumer Health Select List Project...
...Gets Underway in Denver

In discussions at MLA, several librarians from Denver decided to reactivate the idea of putting together an up-to-date select list. Since Denver has several active members of the section, this group felt it could attempt the job. Rosalind Dudden, co-editor of the Consumer Connections would be the senior editor, contributing her skill at the microcomputer. Margaret Bandy (former CAPHIS Chairperson) and Sandi Parker both wrote chapters in Alan Rees’s book, Managing Consumer Health Information Services (Oryx, 1991). Marla Graber teaches a course on medical resources for public libraries to public librarians around the state.

This group has been appointed to an Ad Hoc Committee whose charge is to develop a select list of resources in consumer health. In their first meeting, they defined the purpose of such a list:

To recommend up-to-date, quality, authoritative publications to health sciences librarians to help in selection for new collections and to check for currency of existing collections.

To help produce the list, the group is calling on CAPHIS members to serve as subject specialists. Does your consumer health collection have a specialty? Are you particularly interested in a particular subject? Volunteer today to be a subject specialist! The job description for the subject specialist is as follows:

- Volunteer by December 31, 1992
- Be willing to recommend 5-10 books published since 1989 (with some exceptions for "classics")
- Be willing to pick 2 to 3 of the "BEST" of these
- Get the full bibliographic citation in to the editors by March 15, 1993
- Optional: Submit your data in Pro-Cite format, IBM or Mac.
- Optional: Be willing to be listed on the list as a subject specialist.

The content will be primarily books, but could also include the name of the subject specialist; specialty magazines; hotlines; computer software, and associations that could provide pamphlets and support. Each medical class would be covered with some revisions to that list. There would be a section for general lay-person reference texts, but not a section for general reference medical texts. If non-medical librarians need this information, in the preface they will be referred to the asterisked titles in the Brandon-Hill list.

It is planned to have a product by MLA ‘93, with a two year update schedule. However, there might be quarterly disk updates. To help the editors with final preparation for printing, four other Denver librarians have been recruited as an editorial panel: Carol Freimark, Lisa Traditi, Jenny Garcia, and Linda Van Wert.

---

Contribute your talent to the Select List!
Sign-up today as a subject specialist!
Send your name, address, and specialty to:

Rosalind F. Dudden
Health Sciences Librarian
National Jewish Center for Immunology and Respiratory Medicine
Gerald Tucker Memorial Medical Library
1400 Jackson Street
Denver, Colorado 80206

Public Library Program Sample
Reprinted from the ACCH Network

In Illinois:
- Do you have basic information on Larsen Syndrome, Pierre Robin Syndrome, and Dandy-Walker Syndrome?
- What kinds of scholarships are available for children with learning disabilities?
- Do you have instructions and diagrams for construction of a ramp?
- Are there any support groups for parents of children who are dying?

These are the kinds of questions that the Statewide Library Information for Caregivers of the Disabled (Project SLICD) can answer. This reference service is available in every Illinois public library to people of all ages with disabilities and their families. Five regional centers have circulating collections of books and audiovisual materials to support local services. Every library has staff available for reference help, workshops, and presentations to community groups. The project is federally funded through a Title I LSCLA grant. For more information, contact Lula Pride, Project Director, Project SLICD, SMA, 800 Governors Hwy, PO Box 460, Flossmoor, IL 60422 (708) 957-7100, ext. 282.
Minutes of the Annual Meeting of the Consumer and Patient Health Information Section May 19, 1992

The annual business meeting of the Consumer and Patient Health Information Section was called to order at 7:00 a.m., May 19, 1992 by Section Chair Alan Rees.

Old Business

The minutes of the 1991 meeting were approved as written.

The Nominating Committee announced the results of the election for new officers:

Andrea Kenyon - Chair-Elect
Glenda Evans - Secretary
Rosalind Dudden - Section Nominee to the MLA Nominating Committee

Alan presented the Membership Committee report in the absence of Joyce Alan. A brochure will be developed in the coming year to explain who we are. Barbara Pace offered assistance with designing graphics for the brochure.

Carolyne Ruby presented the Treasurer's Report. At this point the question of the dues increase as made by MLA for the Section was raised. After discussion, a dues increase from $5.00 to $7.50 per year was approved to be retroactive to the previous year.

There was discussion on the development of a CAPHIS membership list/directory. It was decided the Treasurer would work with the Membership Committee on the possibility of developing such a list.

Kay Deeney, Chair-Elect, presented a report for the 1993 Program Committee. Several options are being considered but no final plans have been made.

Joanne Marshall presented the report for the Ad Hoc Committee on the Librarian's Role in the Provision of Consumer Health Information and Patient Education. A draft report has been prepared and the Committee is now looking for input from the membership. If interested in seeing a copy of the report, contact Joanne Marshall.

Alan Rees then presented the Annual Report for the Section. He announced there has been an increase in membership to almost 300 members. He complimented the editors of Consumer Connections.

Consumer Connections will strive to contain more section information in the coming year, including Committee reports. A Newsletter Committee will be formed to assist the newsletter editors in gathering information for upcoming issues.

Joanne Gittings, Section Council Representative, presented the Section Council Report.

Barbara Pace, Bylaws Committee Chair, reported the 1992 draft revision of the Section Bylaws will be published in Consumer Connections.

New Business

A motion was made, seconded and approved to congratulate Alan Rees on his selection as the 1992 Jane Doe Lecturer.

There was discussion of establishing an award for a Patient/Health Education Librarian of the Year but no final decision was made.

A question was raised about developing guidelines for selecting patient education materials. Joanne Marshall suggested a recent article in Health News might answer the question. (Editors Note: That article is enclosed with this issue of the Consumer Connections).

The meeting was adjourned at 8:15 a.m.

Respectfully Submitted,

Carolyne Ruby, Acting Secretary

---

Thanks to Last Years Officers... ...And Apologies to Lisa McCormick

Thanks to all the officers listed last year in the Consumer Connections:

Chair: Allan Rees
Chair-Elect: Kay Deeney
Section Council Rep: Jeanne Gittings
Section Council Alternate: Barbara Pace
Secretary: Glenda Medina
Treasurer: Carolyne Ruby

They brought the Section through another year and made sure the interests of the members were represented at MLA and elsewhere.

The Editors would like to apologize to Lisa McCormick, the Immediate Past Chair for 1991-92, and Nominating Committee Chair for leaving her off the list all year. She too contributed greatly to the section and got no recognition for it in the news! Thanks, Lisa!
Consumer Health Information At Southwest Washington Medical Center

By Sylvia E. MacWilliams  Director, Library Services
Southwest Washington
Medical Center
P.O. Box 1600
Vancouver, WA 98668

The Consumer Health Information Resource Center at Southwest Washington Medical Center is located in the Health Education Center & Library at the Medical Center. It is accessible to the general public 1:30 - 4:30, Monday through Friday. The public can also call the library and information packets can be prepared and be mailed to the patron.

The resource center was developed as a part of an LSCA Title III grant. The grant, for $45,000, was written and awarded in 1987 and the project was completed in 1988. Participants were the Fort Vancouver Regional Library, Camas Public Library, Vancouver V.A. Library, Clark College Library and Southwest Washington Medical Center Library Services.

The grant involved development of a consumer health information network among participating libraries, purchase of books, journals, videos, audiovisuals and pamphlets. Fax machines and video players were purchased for the libraries not owning them. A reference training session was modeled from the King County Consumer Health Information Network training program using "Questions of Health: Trigger Tapes on the Health Care Reference Interview." It was attended by staff from participating libraries.

The grant was based on a needs assessment and the fact that all libraries were experiencing increased requests from patrons. The project was very successful and informal networking among libraries continues.

The grant was the impetus for Southwest Washington Medical Center to develop a Consumer Health Information Resource Center. A collection of books, magazines, pamphlets and audiovisuals are available for check-out.

Approximately 22% of library use is lay consumer. This number continues to increase as our service becomes more well known and publicized. (Over the last six months use by the lay public equaled the previous year).

Services are available to all individuals, families, students, caregivers and health professionals. Library staff attend support group meetings, provide information for hospitalized patients and are involved in providing resources for new program development.

The library also manages Physician Referral Service. Information about local physicians affiliated with Southwest Washington Medical Center is provided to customers. Referrals are made to individual physicians based on specific customer needs.

Health Information Fair in New York... ...For Librarians

DATE: Tuesday, September 22, 1982
LOCATION: Empire Blue Cross/Blue Shield Health Education Center
3 Park Avenue (at 34th Street)
New York, NY 10016
10:00 a.m. - 2:00 p.m.

SPONSORS: Consumer Health Information Task Force of METRO (New York Metropolitan Reference & Research Library Agency)

COST: $10.00 METRO members; $25.00 non-METRO members

CONTACT: METRO
57 East 11th Street, Fourth Floor
New York, NY 10003
(212) 228-2320

Exhibits will include materials useful to librarians in providing health care information to users. Representatives of agencies, associations, and vendors such as Cancer Information Center, Center for Medical Consumers, Gay Men's Health Alliance and Teen Network will be available to discuss their publications.

At 11:00 a.m. Stephanie Mazeo-Caputo, Health of the Health Education Center, will describe the services of the Center. From 12:00 - 2:00 p.m., visitors can tour the Empire Blue Cross/Blue Shield corporate library under the direction of Daphne Chang.
Electronic Products for Consumer Health Information: What we really want...

By Alan M. Rees
2677 Derbyshire Road
Cleveland Heights, OH 44106-3342

A number of consumer health information databases are currently available, while several others are in the process of development. Most are designed for library rather than home use. The extent to which these databases approximate the ideal varies, reflecting differences in purpose, scope, and price. "Ideal" in this connection may be defined as including the following:

- Contains current, accurate, and comprehensive medical information, derived from authoritative and credible sources.
- Blends popular, and where appropriate, carefully selected professional sources of information.
- Supplies definitions, explanation, and graphics to illustrate and amplify technical detail.
- Lists questions to ask your doctor.
- Provides access to the latest news of medical research, new drug development, and health care policy, as reported in national newspapers such as the New York Times.
- Includes a small and carefully chosen set of clinical articles drawn for non-research journals such as Postgraduate Medicine.
- Supplies understandable abstracts and full text of articles to avoid time-consuming and frustrating effort to obtain source documents.
- Offers a variety of pamphlets and a home medical guide for concise and simple explanation of diseases and medical conditions.
- Provides book reviews, addresses and phone numbers of resource organizations.
- Includes current reference texts on topics such as drugs, medical tests, and self-care.
- Has a user-friendly, easy-to-use, interface.
- Embeds information in a system with interactive capability structured to facilitate personal decision making.

Thus, in the Panglossian sense of the best of all possible worlds, one would have a database that is a self-contained source of current, credible, and understandable information reflecting current consumer concerns, that is both inexpensive and easily accessible. The most desirable product would simulate a fireside chat with an empathetic and scholarly physician available on-line with significant innovation, and willing to spend an unlimited amount of time telling us what we want to know. To what extent does this now exist? I will be reviewing in subsequent issues of Consumer Connections electronic products including:

MDX-HEALTH DIGEST, Silver Platter, CD-ROM, MX for floppy disk version
HEALTH REFERENCE CENTER, Information Access Company; CD-ROM.
THE FAMILY DOCTOR, Allen Bruckheim, M.D., CMC Research; CD-ROM.

14th Annual Conference on Patient Education

Empowering the Patient

November 19-22, 1992
Hilton at Walt Disney World Village
Orlando, Florida

Sponsored by
the American Academy of Family Physicians
and the Society of Teachers of Family Medicine

Join us for the national conference that helps you
- Gain the skills and information you need to make patient education a more rewarding part of your practice
- Share ideas and network with practicing physicians, residency faculty, health educators, nurses, dietitians, and other health professionals
- Develop effective approaches to educate patients about health problems

Choose from 26 workshops on topics such as:
- Organizing and managing patient education in your office
- A smoking cessation program that really works in clinical practice
- Increasing patient adherence through communication
- Patient education resources: What's best for your practice?
- HIV and patient education
- Patient education: Good medicine and good marketing
- Using computers for patient education
- Teaching patients with low literacy skills

Benefit from more than 50 papers, practice tips, posters, and special-interest discussions on other topics, including prevention and patient education in adolescent medicine, obstetrics, and geriatrics.

For additional information, call (800) 274-2237 or (816) 333-9700, ext. 4510. Or write: Society of Teachers of Family Medicine, Box 8729, Kansas City, MO 64114.
Book Reviews


Because there are so many books available on diabetes, choosing the best titles to purchase can be difficult. I recommend that you purchase this one. In its 7th edition, Understanding Insulin Dependent Diabetes is best known as the "pink panther book" because of its pink panther illustrations. While the pink panther image may be a bit dated, the content of the book is not. It is written in a succinct, straight-forward style -- practical and matter of fact.

Diabetes is different from many other diseases in that families and patients are truly responsible for their everyday care: Blood testing and balancing diet, exercise, and insulin dosage. They must understand the disease and their physiologic responses to diet, exercise, and insulin. A pamphlet just won't do. Often patient education materials for diabetics are full of platitudes, too upbeat in tone as though to deny the seriousness of the disease, condescending and unrealistic in directions for everyday care. This book is refreshingly sensible -- recommending the reuse of disposable syringes, an occasional high sugar treat rather than absolute prohibition. Most diabetics learn these common sense approaches to living with their disease but rarely do they find validation in print for what they have learned. Common misconceptions and myths are clearly and repeatedly dispelled throughout the book. For example, pills taken by people with Type II or adult-onset diabetes are not insulin; insulin cannot be taken by mouth, etc.

While this book was designed to be used in conjunction with initial visits to a specific clinic, it will be useful for other purposes such as reviewing for those who have had diabetes for years or for newly-diagnosed diabetics in any location. The intended audience includes children, adolescents and their families. Parts of the book are necessarily written at a 10th to 12th grade level. The coloring book is intended for younger children.

Understanding Insulin Dependent Diabetes is paper bound and attractively printed. Wider margins and more "white space" would improve its appearance but also increase its price. Each chapter ends with a blank page or two for notes.

Reviewed by Marla M. Graber Denison Library University of Colorado Health Sciences Center 4200 East 9th Ave Denver CO 80206


This short but invaluable book provides information to help the new cancer patient make informed health decisions during the stressful period of diagnosis and beginning treatment.

Written from the unique perspective of a Doctor who is also a cancer patient this book serves as a guide to the patient who may be "overwhelmed with emotions, information and responsibilities." Diagnosis Cancer is meant to help the patient and family "get through these first few months as easily and safely as possible." It will teach how to ask the right questions and make the best decisions.

The philosophy behind this book is:

You did not choose to have cancer, but you can choose how you will deal with it.

You can choose to cope.

Knowledge allows you to participate in your care, and at the very least, you will understand what is happening to you.

Knowledge will help you regain some control, lessen fear and pain, and look towards your future in a more productive and positive way.

This book does all of the above in a very readable, informative style. It may be picked up and read straight through, or by using the index or glossary used to find select information. It will help patients or their families as it explains common tests, what to expect, their length, adverse effects or discomfort. Careful explanations or pictures help answer what therapy is like, what precautions to take, what is access, an I.V. a Goshong or Hickman Catheter, or infusion pumps. Combined with the definition of medical abbreviations found on prescriptions, this practical information is meant to help the cancer patient cope with the new terms and procedures they face. For the patient looking for further information there is a short annotated bibliography.

The chapters are short, succinct and to the point. Chapter 1 deals with understanding cancer, diagnosis and staging, the definition of cancer, prognosis, primary lesion, metastasis and why tests are necessary. Types of treatment, options, chemotherapy, radiation therapy, immunotherapy, remission, "cure" are covered. Standard treatment, investigation treatment, clinical trials are explained in down to earth terms the layman can understand. Staging and stage 1, the earliest stage of cancer is covered as is the idea that a Clinical Trial Phase 1 treatment is reserved for people with advanced cancer and little hope, while Phase 3 is a treatment known to be safe and effective, the purpose of phase 3 trials being to determine if this treatment is better than standard therapy.

(Continued)
Book Reviews (cont.)

The book covers the questions which race through the minds of a patient and his family as they face decisions as to what type of treatment to take. How to find out about what treatments are available. Information to consider if looking outside the US for help or for alternative treatment. It lists what questions to ask, risks of each treatment, options, side effects, complications and what they might be. Helping decide what treatment to take by giving what questions to ask. It reminds the patient that risk depends on the type of cancer, how advanced, and the presence of other medical complications.

Chapter 2 concerns getting into the Medical System. Do I need an oncologist, a second opinion, a major Cancer center, picking the right Doctor and other questions. Chapter 3 deals with very practical issues and general medical problems. When to call the Doctor, what about routine medical tests. Should I have flu, pneumonia, or hepatitis shots? The book covers concerns about pain control, addiction, hair loss, and filing for insurance to cover the cost of a wig. How to take and keep track of medication, nutrition, work and school, all these subjects get understandable treatment along with the hard issues of insurance, Wills, Living Wills; the Patient Self Determination Act, and Durable Power of Attorney for Health Care.

Chapter 4 deals with the emotional adjustment to being a cancer patient. It speaks of feelings which may require a therapist or support group, getting help, sharing the diagnosis, as well as the mind/body connection. Chapter 5 provides insights and handles for getting you through. "As they say in poker you can't choose your hand, but you can choose how you play it." The practical and useful question is "What can I do...now?" This book is aimed at helping the cancer patient make that decision.

Reviewed by Barbara D. Pace Presbyterian Healthcare System 8200 Walnut Hill Lane Dallas, Texas 75231

CAPHIS Journal Club...

What have you read lately? Could you write an abstract of it? What have you written lately? Send in your citation!

i i Now !!!

On the writing side: (Please report your work!!)

Today!!


Dramatically, this informative article in JAMA was published during the MLA meeting and copies passed out to many participants at CAPHIS events. Congratulations, Katherine, for getting consumer and patient information needs in JAMA!

On the reading side, the following is recommended: (Have any of you seen any good CHIS articles??? Please report!!!)


Two books reviewed by Barbara D. Pace in Bull Med Libr Assoc. 1992, July: 80(3):311-2:


GEECH

I'M LOOKING FOR A GOOD BOOK.
WHAT KIND OF BOOK?
I DON'T KNOW WHAT WOULD YOU RECOMMEND? I WANTED ROMANCE NOVELS WITH LUSTY HUNKS AND BEAUTIFUL HEROINES.
WELL, I PREFER SOMETHING WITH LOTS OF PICTURES.
I WAS HOPING FOR SOMETHING WITH LOTS OF PICTURES.
OH MY, IF THEY HAD PICTURES, MY PACEMAKER WOULD MELT!

Jerry Bittle
How to Submit Articles to the Consumer Connections

Anyway you want!!! That's the answer to an interesting, relevant, and useful newsletter. Membership participation is a necessity!!! Although the editors will accept tidbits and articles for review, it would be easier if the reporting member wrote the article review or item for the editor to edit, perhaps enclosing the article also. And don't forget cartoons and interesting quotes!

Send your news items by these various means:
U.S. Mail: Articles and items to:
Carolyn Ruby
Huffington Library
American Academy of Family Physicians Foundation
P.O. Box 8418
8880 Ward Parkway
Kansas City, MO 64114-0418
1-800-274-2237, ext. 4406
Camera ready art and cartoons to:
Rosalind F. Duddlen
Tucker Medical Library
National Jewish Center for Immunology and Respiratory Medicine
1400 Jackson Street, Denver, Colorado 80206
Fax:
Carolyn: 816-822-0907
Rosalind: 303-398-1805 Attn Medical Library
Diskette: IBM - Carolyn - Ascii format or WordPerfect
Macintosh - Rosalind - Word 5.0 or text
E-Mail: Internet: To Roz: rfd10@csn.org

Publication Statement

Consumer Connections is published 3 times a year in the Spring, Summer, and Fall, and is the official publication of the Consumer and Patient Health Information Section of the Medical Library Association. This issue was published in September, 1992.

Deadline for submitting issues:
v9 n3 Fall issue: November 1, 1992
v10 n1 Spring issue: March 15, 1993
v10 n2 Summer issue: August 1, 1993

Be creative! Send in your articles and news!

Public Library Program Sample
Reprinted from the ACCH Network

In Arizona:

The Family Learning Center of the Phoenix Children's Hospital and the Phoenix Public Library Special Needs Center have cooperated to put the Learning Center's shelf list on line at the library. Anyone with a computer and modem at home or the office can access the collection list, thus making the Hospital's family resource collection available to a much wider audience. For more information, contact the Special Needs Center Director, Phoenix Public Library, 12 E. McDowell Rd, Phoenix, AZ 85004 (602) 261-8690 or 254-8205 (TDD).

Contributors to this issue...

...Many Thanks!!!

Alan Rees, Sylvia MacWilliams, Marla Gruber, Barbara Pace, Kay Dennis, Carolyn Ruby, Rosalind Duddlen

What about YOU!!!??!
Consumer and Patient Health Information Section
Member Interest Form

Name ________________________________

Institution or Affiliation ________________________________

Address _____________________________________________

__________________________________________________________________________

__________________________________________________________________________

__________________________________________________________________________

Telephone Number/Fax ________________________________

Electronic mail address ________________________________

Recent MLA/Section/Chapter activities:


__________________________________________________________________________


__________________________________________________________________________

1992/1993 Committees: Willing to serve on which committee?

Program _______ Membership _______ Newsletter _________ Nominating _________

Bylaws _________ Elections _________ Standards _________ Finance _________

If none of these committees have an opening, I am willing to serve on any committee _____ Yes _____ No

Elected Offices

Willing to serve as:

Chairperson/Chairperson-Elect (1-3 years*) _______

Section Council Representative (3 years) _______

Alternate Representative (Section Council) (3 years) _______

Secretary (1 year) _______

Treasurer (2 years) _______

* Serves one year as Chair-Elect, one year as Chair, and one year as Immediate Past-Chairperson.

What kinds of Consumer and Patient Health Information programs would you like to see offered by the Section?

__________________________________________________________________________

__________________________________________________________________________

Please send completed form to: Kay Deeney, CAPHIS Chairperson, UCLA, Louise Darling Biomedical Library, 10833 Le Conte Avenue, Los Angeles, CA 90024-1798 (310) 206-8016; FAX: (310) 206-8675 / Internet: ecz5kay@mvs.oac.ucla.edu

CAPHIS Member _______
In Connecticut:

The Health Center Library of the University of Connecticut and the State Library System have cooperated to develop Health Net (The Consumer Health Information Network). The goal of the project is to encourage people to use their local libraries for health information requests. Health Net offers a librarian-to-librarian reference service; training to public librarians on answering consumer health questions; publication of a newsletter and specialized bibliographies; and back-up reference services. These back-up services consist of MedLine searches, a copy of at least one journal article and a list of suggested books for individual library patrons, and interlibrary loans from the Health Center Library to local libraries. The project started in 1985 with LSCA money, but it is now funded through state revenues.

A brand new project funded through LSCA money is a Children’s Health Information Program to be demonstrated in the New Britain, Connecticut, public library. New Britain is a community with varied socioeconomic needs and large Hispanic and Polish groups. The library will identify and evaluate health information for children and their families to use. The model collection will include bilingual books, videos, and pamphlets. Their newsletter subscriptions are available to persons outside Connecticut for $8/year and include four issues and a copy of each special bibliography produced that year. Their core list of medical references and training workshop guidelines for public librarians are also available for a small fee. Checks should be made payable to the University of Connecticut Health Center. For more information, contact Alberta Richelle, Director, Health Net, Health Center Library, University of Connecticut, PO Box 4003, Farmington, CT 06034-4003 (203) 679-4055.

Carolyn Ruby  
Huffington Library  
American Academy of Family Physicians Foundation  
P.O. Box 8418  
8880 Ward Parkway  
Kansas City, MO 64114-0418